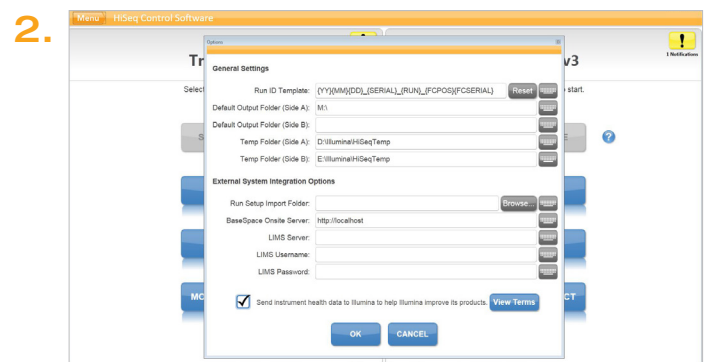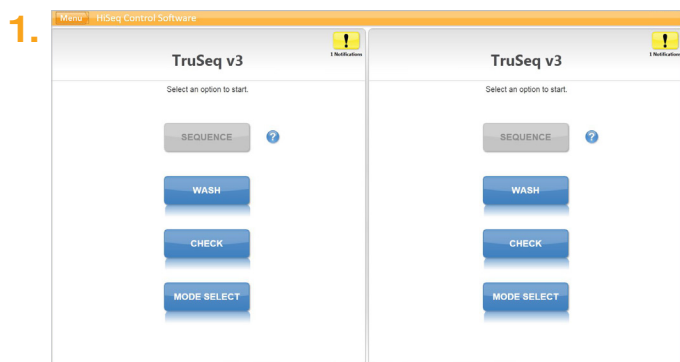# Illumina Proactive Service connectivity guide

Easily connect your HiSeq™ Sequencing System

To reduce unplanned downtime, minimize run failures and lost samples, plus resolve issues faster if and when they arise, simply follow the steps below.

Follow these steps to get connected

- From the Home Screen, click **Menu**
- From the pull-down menu, select **Tools** then **Options**
- Ensure the box next to **Send instrument performance data to Illumina** is selected
- Click **OK**

1.

2.

For more information, contact your local field applications scientist or field service engineer.

www.illumina.com

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